## SYSTEM COACHING SERVICE DELIVERY PLAN TEMPLATE

## **Background**

The Coaching Service Delivery Plan (CSDP) is a proactive approach to purposeful and supportive coaching. It specifies the coaching elements that will promote quality service delivery and serve as the basis for continuous MTSS improvement. The CSDP details the responsibilities within a continuum of coaching supports and is adjusted over time - always with the goal of aligned systems and improved services and outcomes for all.

When developing the coaching service delivery plan, consider the following:

- 1. **DATA TO SUPPORT THE NEED:** What data points led us to decide upon the given focus areas, such as qualitative and quantitative data that informs or requires the further action addressed in the plan?
- 2. **FOCUS AREAS**: What are the concepts, skills, or areas to be coached? What is the goal for improved implementation as a result of coaching support? Frame the goal(s) around the focus areas and identify effectiveness measures (e.g., DCA items, observation, product reviews, survey results).
- 3. **DESCRIPTION OF SYSTEMS & SUPPORT STRUCTURE FOR COACHING:** What supports are required at each level of the coaching infrastructure within the division?
- 4. **COACHING PROCESS**: What coaching process or processes (e.g., direct observation, documentation/data review, modeling, co-facilitating, coaching conversations, fading process, consultation) will be used? Outline strategies and support needed to develop the team's knowledge, skills and abilities. How will coaching support be provided for the Focus Area(s) selected?
- 5. **FREQUENCY**: How often will the coaching processes be used? How will the frequency be adjusted as practitioners or instructional staff gain experience and grow in their skill competency?
- 6. **FEEDBACK & COMMUNICATION PLANS**: How will bidirectional feedback take place between the levels? What if any documentation will be provided for feedback? Is there a specific form the team has committed to? What is the timeline for providing feedback?
- 7. **PLAN FOR MONITORING ADHERENCE**: Review, document, and update your coaching plan at a minimum two times per year. Review the progress toward your SMART objective. Are you on track to meet your SMART goal within the identified timeline? Are adjustments necessary? If yes, refine components of the plan in the documentation.

## **Coaching Service Delivery Plan for Division-Wide MTSS**

| Division Name                             |  |
|---|--|
| Date Initiated                            |  |
| Gradual Release Model                     | ☐ CSDP completed by State coaches  ☐ CSDP completed in collaboration with  ☐ CSDP completed by Division coach  |
| Data to Support the<br>Need               |  |
| Focus Areas/Goal(s) Select a maximum of 3 | Leadership/Teaming (1A, 1B)  Stakeholder Engagement (4A, 4B)  Organizational Alignment (1C, 1D, 1E, 1F, 5A)  Data Systems and Decision-making Processes (2A, 2B, 2C)  Coaching (1H)  Professional Learning (1G, 3E)  Continuum of Evidence-based Tiered Supports/Practices (3A, 3B, 3C, 3D)  Evaluation of Process (6A, 6B)  Universal Screening (5B, 5C)  Progress Monitoring (3D, 5D, 5E)  Advanced Tiers (3B, 5E)  SMART GOAL(S):  1. |
|   | <ul><li>2.</li><li>3.</li></ul>  |

|   | Division Leadership Team                                |                                     |  |
|---|---|-------------------------------------|--|
| Description of Systems<br>& Support Structure for<br>Coaching | District Coordinators/Coaches                           |                                     |  |
|   | School Building Coaches                                 |                                     |  |
| Coaching Process  | Division Coaches (State to<br>Division)                 | Building Coaches (Division to Site) |  |
| Frequency of Coaching<br>Support                              | <u>Division Coaches</u>                                 | Building Coaches                    |  |
| Feedback &<br>Communication Plans                             | <u>Division to Building</u>                             | Building to Division                |  |
| Plan for Monitoring<br>Adherence                              | Mid-Year Review (January):  End-Year Review (May/June): |                                     |  |