

MTSS PROBLEM SOLVING

PROCESSES & PROBING QUESTIONS TIPS

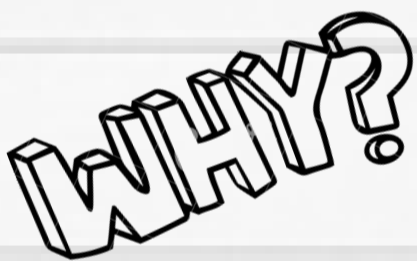


TRADITIONAL PROBLEM SOLVING PROCESS

- Problem Identification
- Problem Analysis
- Plan Development
- Plan Implementation
- Plan Evaluation

SCREENING & STUDENT SUCCESS- PROBING QUESTIONS

- What percentages of students did and did not meet the goal?
- Were they all from the same class or different classes?
- How close to the goal are they now?
- Exactly what instruction has been provided to these students?

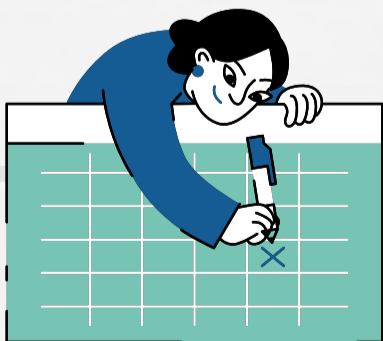


ROOT CAUSE ANALYSIS

5 “Whys” Method

continuing to ask why after identifying evidence can aid a team’s decision making and identifying the reasons for the concern(s)

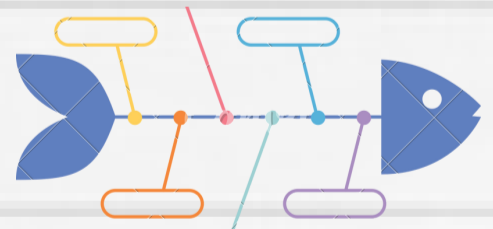
- [Smartsheet Template](#)
- [5 WHYs Template](#)



PROBING

- Problem: Is there a deviation from expectation? **DEFINE** the PROBLEM
- Evidence: What's the proof that the problem is real?
- Impacts: Why do we care?
- Causes: What's driving the problem?

FISHBONE



A Fishbone Diagram can help in brainstorming to identify possible causes of a problem and in sorting ideas into useful categories.

- [Fishbone Template](#)

PDSA

The PDSA process is intended for testing small scale changes to build confidence in their efficacy prior to full implementation and scale

- [PDSA Template](#)

